

# Return Form



Oh no a form! We know, they are a hassle. But since you are not happy with the order, we want to know what we can do to resolve the issue. Please, check our return conditions\* before you return your order.

## Reason

- |                 |                            |
|-----------------|----------------------------|
| 1. Didn't fit   | 4. Changed mind            |
| 2. Don't like   | 5. Not as expected         |
| 3. Damaged item | 6. Wrong article delivered |

## Return

Order	Article	Description	Reason

## Exchange

Article	Description	Size	Color

## Your Details

Full Name
Address
Zip code / City
Country
Email
Phone

## Return Conditions

You can return your order within 7 days after delivery. When you return an item it should be undamaged, unused and in its original packaging. Please note that any return shipping costs are borne by the buyer. Wrap your order in paper or plastic before you send it. Do not use stickers or tape of any kind on our boxes. We do not accept used or worn items.

Returned items must be identified by enclosing a printed and completed return form. Please note, without this form, we cannot handle a return or an exchange request.

## Return Address

Zocherstraat 40-1  
1054 LZ Amsterdam  
The Netherlands

## Exchange

Would you like to receive a different size, another color or a whole different article? Just fill in the form and we will do the rest. The same rules apply for exchanges as written above.

## Refunds

Upon receipt we will check your shipment and its content. If returned complete and unharmed, we will either send you the exchange you have requested, or reimburse you for your order.

## Complaint

It could happen that you receive the wrong item or the product is damaged. Please contact us as soon as possible so we can find a solution. This way we can try to prevent these situations in the future. You can contact us at [info@oatshoes.com](mailto:info@oatshoes.com).

Check our website on [www.oatshoes.com](http://www.oatshoes.com) for more detailed information about our return conditions.

\* Do you want to return your order from Germany? Please use the transport company 'Hermes Europe'. You can find more information on their website [www.hermesworld.com](http://www.hermesworld.com).

## Questions or feedback?

Do not hesitate to contact us! We will be happy to help you.

Email: [info@oatshoes.com](mailto:info@oatshoes.com)